

Appendix A: Acronyms

Citibank® Commercial Cards, Government Services – Program Guides

Abbreviation	Meaning
ACH	Automated Clearing House
AO	Approving Official
A/OCO	Agency/Organization Contracting Officer
A/OPC	Agency/Organization Program Coordinator
ATM	Automatic Teller Machine
CAM	Client Account Manager
CBA	Centrally Billed Account
CPP	City Pair Program
CTO	Commercial Travel Office
DBO	Designated Billing Office
DDA	Direct Deposit Account
DSN	Defense Switching Network
EC/EDI	Electronic Commerce/ Electronic Data Interchange
EFT	Electronic Funds Transfer
EO	EC/EDI Office
EST	Eastern Standard Time
FAM	Foreign Affairs Manual
FDS	File Delivery Services
FSA	Fire Safety Act
FSS	Federal Supply Schedule
FTR	Federal Travel Regulation

Abbreviation	Meaning
GSA	General Services Administration
GTR	Government Transportation Request
IBA	Individually Billed Account
IBM	International Business Machines
IFMS	Interagency Fleet Management System
IGOTS	Intra-Governmental Transfer System
ISP	Internet Service Provider
JFTR	Joint Federal Travel Regulation
JWOD	Javits-Wagner-O'Day
MB	Megabyte
MCC	Merchant Category Code
NCSC	National Customer Service Center
NIB	National Industries for the Blind
NISH	Formerly known as National Industries for the Severely Handicapped
PIN	Personal Identification Number
POC	Point-of-Contact
POS	Point-of-Sale
RAM	Random Access Memory
SPL	Single Purchase Limit
TDO	Transaction Dispute Office
TIN	Tax Identification Number
TMC	Travel Management Center
VAT	Value Added Tax