

# TSYS Decline Reasons and Letter Numbers

The following table provides a description of the decline reason codes.

Code	CCRS Reason to Use
31	Account Closed/Blocked
8	Account Closed/Blocked
34	Past Due – 61+ Days
35	Past Due – 91+ Days
828	Merchant Type Blocked
88	Account Blocked – Update Address
2	Account Closed/Blocked
6	Account Closed/Blocked
4	Account Closed/Blocked
1	Fraud Control – Security Block
851	Fraud Control – Security Block
871	Fraud Control – Security Block
882	Fraud Control – Security Block
140	POS Error – Secure Online Order
881	Point of Sale Error
162	Point of Sale Error
800	Merchant Type Blocked
803	Merchant Type Blocked
823	Merchant Type Blocked
103	Invalid Account Number
802	Card Not Activated by Program Coordinator
134	Cardholder has not Confirmed Receipt of Plastic
15	Account Closed/Blocked
16	Account Closed/Blocked
19	Account Closed/Blocked
801	Market Blocked
48	Credit Limit Exceeded
113	Limit Exceeded – Daily ATM Transaction
112	Limit Exceeded – Daily ATM Withdrawal
49	Fraud Control – Excessive Declines
808	Limit Exceeded – MCC Single Trxn Daily Spending
818	Limit Exceeded – MCC Transaction Amount
817	Limit Exceeded – MCC Transaction Volume
114	PIN Error – Exceeded PIN Attempt Limit

Code	CCRS Reason to Use
805	Limit Exceeded – Single Trxn Daily Spending
813	Limit Exceeded – Transaction Amount
814	Limit Exceeded – Transaction Volume
829	Invalid Account Number
110	POS Error – Invalid Account Type Selection
207	POS Error – Invalid Expiration Date
111	PIN Error – Invalid PIN
124	POS Error – Invalid Security Code
146	POS Error – Invalid Security Code
125	POS Error – Invalid Security Code
601	POS Error – Merchant Decline
317	POS Error – Merchant Decline
3	Account Closed/Blocked
5	Account Closed/Blocked
11	Account Closed/Blocked
999	Account Closed/Blocked
831	Account Closed/Blocked
870	Fraud Control – Security Block
117	Internal Citi System Outage
458	Invalid Account Number
827	Market Blocked
135	PIN Error – Unable to Verify PIN
836	POS Error – Invalid Fleet ID
837	POS Error – Invalid Fleet Vehicle
838	POS Error – Invalid Fleet Driver
196	Point of Sale Error
880	Point of Sale Error
887	Point of Sale Error
316	Merchant Type Blocked
806	Limit Exceeded – Single Transaction for Vendor