

Citi® Government Agency/Organization Program Coordinator Setup/Maintenance Form



Section I: Instructions

1.	To add, delete or change Agency/Organization Program Coordinator (A/OPC) information, the Agency/Organization Program Coordinator (A/OPC) completes Sections I through III and signs in Section IV.	
2.	Indicate the type of request: <div style="display: flex; justify-content: space-between;"> <div> <input type="checkbox"/> CitiManager – Transaction Management Select one of the following: <input type="checkbox"/> Read <input type="checkbox"/> Read/Write </div> <div> <input type="checkbox"/> CitiManager – Reporting Select one of the following: <input type="checkbox"/> Read <input type="checkbox"/> Read/Write </div> </div>	
3.	Indicate the action you are requesting: <div style="display: flex; justify-content: space-between;"> <div> <input type="checkbox"/> Add to A/OPC info (Complete entire form) <input type="checkbox"/> Delete PC info </div> <div> <input type="checkbox"/> Change PC information (Complete Reporting Hierarchy and only the items requiring a change) <input type="checkbox"/> Add as Alternate PC </div> </div>	
4.	Maintain a copy in the Approving Official and Agency/Organization Program Coordinator's files.	
5.	Fax completed form to your Client Account Specialist at 904-954-7700.	

Section II: Agency/Organization Program Coordinator Information

The Agency/Organization shall identify below an Agency/Organization Program Coordinator (A/OPC). The Agency/Organization may also identify additional A/OPCs to handle account matters. A detailed description of the A/OPC's responsibilities may be found in the Agency/Organization Master Contract.

The Company and I understand that Citi will record telephone calls made to Program Coordinators (including myself) for quality assurance purposes.

(1)			
First Name of A/OPC	Middle Initial	Last Name (maximum 25 characters total)	
(2)			
Business Address		E-mail Address	
City	State	Zip Code	Country
(3)			
Business Phone	Business Extension	Fax Number	Verification Information
(4)			
(5)			

Section III: Reporting Parameters

Agency/Organization Name: (6) _____				
Reporting Hierarchy: (7)				
Level 1		Level 2		Level 3
Level 5		Level 6		Level 8
Reporting Hierarchy: (8)				
Level 1		Level 2		Level 3
Level 5		Level 6		Level 8

Citi Transaction Services

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Section IV: (8) Agency/Organization Program Coordinator Signature and Phone Number

Incoming Agency/Organization Program Coordinator's Signature _____	Date _____
Incoming Agency/Organization Program Coordinator's Name (printed) _____	Date _____
Incoming Agency/Organization Program Coordinator's Business Phone Number (with area or country code) _____	
Incoming Agency/Organization Program Coordinator's Fax Number (with area code or country code) _____	
Existing/Outgoing Agency/Organization Program Coordinator's Signature _____	Date _____
Existing/Outgoing Agency/Organization Program Coordinator's Name (printed) _____	Date _____
Existing/Outgoing Agency/Organization Program Coordinator's Business Phone Number (with area or country code) _____	
Existing/Outgoing Agency/Organization Program Coordinator's Fax Number (with area code or country code) _____	

ALL fields must be completed prior to submission or the form will be returned to you.
Numbers in parentheses correspond to numbers on guide sheet on next page.

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Form used to add approved A/OPCs.

Section I: Instructions

Section II: A/OPC Information

1.	Name of Agency/Organization Program Coordinator: Program Coordinator's full name – First name, middle initial and last name (maximum 25 characters total).
2.	Business Mailing Street Address: Physical mailing address for the Program Coordinator.
3.	Business Phone: Area code and business phone number.
4.	Fax Number: Area code and fax number.
5.	Verification Information: A/OPC to provide identification password (i.e., a control number). This will be requested when the A/OPC contacts Citibank Customer Service for assistance.

Section III: Reporting Parameters

6.	Agency/Organization Name: Please provide complete name of agency/organization of A/OPC.
7.	Reporting Hierarchy: The five-digit reporting code assigned to each level within the organizational hierarchy that defines the Cardholder's relationship within your Agency's reporting structure. Up to eight, seven-digit codes may be assigned to your Agency. Contact your Client Account Manager for your Agency's specific codes.

Section IV: Terms and Conditions

8.	Terms and Conditions: For a change of Agency/Organization Program Coordinator, incoming and outgoing A/OPCs must sign the form and include their phone and fax number and the date the form is submitted. If you are adding an alternate A/OPC, the current A/OPC and the new, alternate A/OPC must sign the form and include their phone and fax number and the date the form is submitted.
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