



# Channels Onboarding Form

This form is used to establish access for your organization to Citi's TTS Channels, applications and Services, including CitiDirect and CitiConnect. Please note that, by default, profile access to Accounts, Transaction Reporting, and Funds Transfers via Online, Mobile App, Voice (IVR), or Email (including with Service teams) will be enabled for your Security Managers (designated below) to assign access accordingly where applicable in local market.

Customer Details

## 1. Customer Details

Customer Full Legal Entity Name: <small>(Name appearing on Corporate Banking Resolution.)</small>			
Customer Name: <small>(Maximum of 35 characters): (Please indicate how your company's name should appear in Channels systems.)</small>			
Street Address:			
Building/Floor/Room:			
City:		State/Province/ Territory:	
Country:		Postal Code/ ZIP Code:	

## 2. Security Manager Designation

Applies to CitiDirect and CitiConnect, including any applications accessible therein. Please refer to the Security Procedures for a description of Security Manager roles and responsibilities. Citi requires a minimum of two Security Managers, but recommends three to ensure adequate backup.

### 2.1 Security Manager 1

*First Name: (must align with identity documents)			
Middle Name: (must align with identity documents)			
*Last Name: (must align with identity documents)			
*Street Address:			
Building/Floor/Room:			
*City:		*State/Province/ Territory:	
*Country:		*Postal Code/ ZIP Code:	
Landline Phone: (Country Code + Telephone)			
Mobile Phone: (Country Code + Telephone)			
*Email:			
Additional Comments			

\*Mandatory fields

**2.2 Security Manager 2**

*First Name: (must align with identity documents)			
Middle Name: (must align with identity documents)			
*Last Name: (must align with identity documents)			
*Street Address:			
Building/Floor/Room:			
*City:		*State/Province/ Territory:	
*Country:		*Postal Code/ ZIP Code:	
Landline Phone: (Country Code + Telephone)			
Mobile Phone: (Country Code + Telephone)			
*Email:			
Additional Comments			

\*Mandatory fields

**2.3 Security Manager 3**

*First Name: (must align with identity documents)			
Middle Name: (must align with identity documents)			
*Last Name: (must align with identity documents)			
*Street Address:			
Building/Floor/Room:			
*City:		*State/Province/ Territory:	
*Country:		*Postal Code/ ZIP Code:	
Landline Phone: (Country Code + Telephone)			
Mobile Phone: (Country Code + Telephone)			
*Email:			
Additional Comments			

\*Mandatory fields

**2.4 Security Manager 4**

*First Name: (must align with identity documents)			
Middle Name: (must align with identity documents)			
*Last Name: (must align with identity documents)			
*Street Address:			
Building/Floor/Room:			
*City:		*State/Province/ Territory:	
*Country:		*Postal Code/ ZIP Code:	
Landline Phone: (Country Code + Telephone)			
Mobile Phone: (Country Code + Telephone)			
*Email:			
Additional Comments			

**3. Billing Account**

Billing Account:

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\*Mandatory fields

#### 4. Acknowledgments

**A.** By signing this Channels Onboarding Form, Customer understands and acknowledges the roles and responsibilities of its Security Managers as set forth in the Security Procedures and hereby appoints the persons whose details are above as its Security Managers. The Customer confirms that the Security Managers are duly authorised to act on behalf of the Customer as set forth herein and in accordance with the Security Procedures.

**B. Open Banking and Third-Party Technology Integration:**

The Customer acknowledges that if the Customer’s users (including Security Managers themselves) are entitled to access account information and/or transact via Open Banking and/or similar third-party platforms outside of the Citi systems, then:

- any such user with equivalent access and entitlement rights within the Citi systems can approve the transfer of Customer data by Citi to the Open Banking and/or third-party platforms which the Customer has enabled such user to access so they can view the corresponding account information and/or transact on those platforms; and
- any user consents obtained within the Citi systems to the transfer of Customer data by Citi to Open Banking and/or third-party platforms may be subject to local regulatory requirements.

Authorized Signature: <small>(as indicated on authorizing document, such as Corporate Banking Resolution)</small>	
Print Name:	
Title:	
Date:	

Authorized Signature: <small>(as indicated on authorizing document, such as Corporate Banking Resolution)</small>	
Print Name:	
Title:	
Date:	

This section is optional. Customer should complete this section only if Customer wishes to link additional Account(s) to its CitiDirect Client Definition. Please note, if the Customer is not the owner of these additional Accounts, the Customer must first be authorized by the owner(s) of the additional Accounts per Universal Access Authority form(s) before any such additional Account can be linked.

## 5. Additional Linkage

Additional Accounts to be linked to new Client Definition: