

Malaysia Basic Information

Branch Details

Branch Address	Operating Hours
Level 19, Branch Services,	09:30 to 16:00
Menara Citibank,	Mondays to Fridays
165 Jalan Ampang,	
50450 Kuala Lumpur, Malaysia	Closed on weekends and public holidays

For all the applications, please deliver to the following processing center:

Department Name	Address
Cash Management Services	Transaction Service Centre
Funds Transfer, Paylink Check, Worldlink, JomPay, Direct Debit, FPX,	Level 19, Menara Citibank,
Speedcollect	165 Jalan Ampang,
Important Note:	50450 Kuala Lumpur, Malaysia
All fund transfer instructions are to be submitted electronically via CitiDirect BE or CitiConnect. Manually initiated fund transfer applications are no longer accepted	
Trade Finance & Services	Trade Service Centre
Letter of Credit, Trade Collections / Bills, Bank / Shipping Guarantee, Trust	Level 19, Menara Citibank,
Receipt (TR), Banker's Acceptance (BA), Onshore Foreign Currency Loan, Trade Time Loan, Export Credit Refinancing (ECR)	165 Jalan Ampang,
Time Loan, Export of care Nermanoning (Lony)	50450 Kuala Lumpur, Malaysia
Loans	Corporate Loans Department
Term / Line Loan	Level 10, Menara Citibank,
	165 Jalan Ampang,
	50450 Kuala Lumpur, Malaysia
Check Stop Payment	Transaction Service Centre
House check stop payment request or confirmation	Level 19, Menara Citibank,
	165 Jalan Ampang,
	50450 Kuala Lumpur, Malaysia
Audit Confirmations	Requests are to be submitted electronically
Audit Confirmation requests	via Confirmation.com

Treasury and Trade Solutions

citi.com/tts

Treasury and Trade Solutions



Money Market & Foreign Exchange	Treasury Operations Department
FX/FX Confirmation, WMMD Money Market Deposit, Foreign Currency	Level 43, Menara Citibank,
Placement	165 Jalan Ampang,
	50450 Kuala Lumpur, Malaysia

Bank Codes

Branch Name	SWIFT Code
Citibank Berhad	CITIMYKL