

Hong Kong Basic Information

Branch Details

Branch Address	Operating Hours
Champion Tower, Three Garden Road, Central, Hong Kong	09:00 to 17:00

For all the applications, please deliver to the following processing center;

Department Name	Address
Audit Confirmation	Requests are to be submitted electronically via Confirmation.com
Electronic Banking	Attn.: Digital Client Support Citibank N.A., Hong Kong Branch 9/F, Citi Tower, One Bay East, 83 Hoi Bun Road, Kwun Tong, Kowloon, Hong Kong
Account Services	Attn.: Account Service Operation Citibank N.A. Hong Kong Branch 9/F, Citi Tower, One Bay East, 83 Hoi Bun Road, Kwun Tong, Kowloon, Hong Kong
Cash Management	Attn.: Cash Management Service Department Citibank N.A. Hong Kong Branch 9/F, Citi Tower, One Bay East, 83 Hoi Bun Road, Kwun Tong, Kowloon, Hong Kong
Trade Services	Attn.: Trade Services Department Citibank N.A. Hong Kong Branch 9/F, Citi Tower, One Bay East, 83 Hoi Bun Road, Kwun Tong, Kowloon, Hong Kong

Bank Codes

Branch Name	Bank Code *	Branch Code *	SWIFT Code
Citibank, N.A., Hong Kong Branch	006	391	CITIHKHX

*Bank Code and Branch Code are required only for domestic funds transfers (i.e. AutoPay, Direct Debit or Real Time Gross Settlement (RTGS) funds transfers between banks in Hong Kong

Account Number Structure in Hong Kong

All payment instructions and settlements between accounts in Hong Kong can be fulfilled using the 8-digit and 10-digit accounts that have been opened as part of your banking relationship with Citi.

	8 digit account	10 digit account
Account Number	NNNNNNNN	NBBBBBBNNN
Base Number	BBBBBB (Quote this number when calling CitiService)	

Note:

N refers to any numeral from 0-9

B refers to any numeral from 0-9. Specifically the 6 consecutive numbers refers as base number.

The following table outlines the scenarios to quote/use the 8-digit and 10-digit account numbers:

Scenarios	8-Digit Account Number	10-Digit Account Number
Direct Debit Authorizations (DDA)	X	
Over-the-counter transactions at Citibank in Hong Kong	X	
All e-Banking channels (e.g. CitiDirect BE [®] , eStatements) and using Interactive Voice Response (IVR)		X
RTGS/cross border funds transfer		X
ACH/AutoPay	X	