

JSC “Citibank” Transaction Cut-off Time (Ukraine)

For your convenience, are banking hours (cut off time) are listed in the table below. Please be mindful for payments initiation and funds receipt for the same operational day processing. JSC "Citibank" (Bank) cut-off time is set only within working days, it means from Monday to Friday included, and working hours for operations are 9:00-19:00.

Please note that the crediting of funds to client accounts, as well as the Bank's execution of payment instructions for funds transfer from the Bank's customer accounts, which were received within the specified banking hours, are carried out by the Bank only if there are no concerns on the form and content of the payment instruction and/or grounds for suspension, stopping or rejection of a payment transaction.

This means that if your properly completed payment instructions without grounds for suspension, stopping or rejection are received by the Bank prior to or within the cut-off time indicated below, we will complete processing of your correct payment instruction on the same operational day. However, this does not mean that the beneficiary will receive payment the same operational day. The receipt of funds by beneficiary depends on the processing policies of the receiving banks and correspondent bank (as applicable).

If it is deemed necessary for the Bank to conduct an analysis of the supporting documents to the payment instruction, to check the grounds, possibility and compliance of the acceptance and execution of the payment instruction by the Bank in accordance with the requirements of currency supervision and/or legislation on financial monitoring and/or sanctions, in order for the Bank to complete such an analysis, the deadline for executing of the client's payment instruction may be extended to 3 working days from the date of the fund transfer initiation or funds receipt.

Funds received to the Bank for its customer after the end of Bank's working hours, and/or on the day off or on holidays, are credited by the Bank to the customers' accounts - recipients on the first next working day, provided there is no remark to the form and content of the payment instruction and/or grounds to hold or reject of a payment operation.

Product	Product Type	Currency	Banking hours/cut off time/ close of operational time/day for payment processing
Receivable Services	Domestic Fund Transfer – Incoming	UAH	19:00
	Cross Border Funds Transfer - Incoming	USD / EUR / GBP / CHF / CZK / JPY / PLN / AED / CNY	16:00
Payables Services***	Domestic Fund Transfer initiated by resident – Outgoing	UAH	16:45
	Domestic Fund Transfer initiated by non- resident – Outgoing	UAH	15:00
	Cross Border Funds Transfer - Outgoing	USD	15:00
		EUR	15:00*
		GBP	15:00*
		CHF	15:00*
		PLN	15:00*
		JPY	15:00**
		AED	15:00**
		CZK	15:00**
		CNY	15:00**
		UAH	18:00

	Book Transfers initiated by resident - internal	USD / EUR / GBP / CHF / CZK / JPY / PLN / AED / CNY	15:00
	Book Transfers initiated by non-resident - internal	UAH	15:00
		USD / EUR / GBP / CHF / CZK / JPY / PLN / AED / CNY	15:00

The timings are local country timings.

* EUR, GBP, CHF, PLN – value date is the next operational day;

** CZK, JPY, AED, CNY – value date is 2 operational days.

***Please note that cut off time for contingency/manual payments is 14:00 for UAH payments and 15:00 for FCY payments