



## **Information on the redemption of pensioner vouchers**

Dear Clients,

Upon the Section 5 (2) of [Government Decree No. 226/2025 \(VII.28.\) on the special rules for pensioner food vouchers to be provided to persons receiving pension benefits and certain other benefits](#), we hereby inform our customers concerned that, in view of the fact that the Bank does not have a branch network/cash point centre, the Citibank Europe plc Hungarian Branch Office (hereinafter referred to as the "Bank") provides the redemption of pensioner vouchers issued by the Government to its customers who had and an active Physical Cash Collection Agreement with the Bank on 1 September 2025.

Vouchers are settled on the basis of a separate agreement between the Bank and the customer concluded between the two of them for this purpose.

3 September 2025

Your sincerely,  
Citibank Europe plc Hungarian Branch Office