

ANNOUNCEMENT

on Partial Banking Holiday

Dear Clients,

Please be informed that due to maintenance, CitiDirect BE (electronic banking system of Citibank) will not be available between 6 PM on 16 November 2024 and 5 AM on 17 November 2024, therefore the Bank will hold a partial Banking Holiday for this time.

During system maintenance no outbound Instant Payment traffic will be processed.

Beyond that, between 10 PM on 16 November 2024 and 3 AM on 17 November 2024, due to maintenance of the accounting system, incoming instant payment transactions will not be executed either.

Thank you for your understanding and we apologize for any inconvenience.

17 October 2024

Your sincererly, Citibank Europe plc Hungarian Branch Office