



ANNOUNCEMENT
on Partial Banking Holiday

Dear Clients,

Please be informed that **due to maintenance, CitiDirect BE** (electronic banking system of Citibank) **will not be available between 4:30 PM on 17 January 2026 and 5:00 AM on 18 January 2026, therefore the Bank will hold a partial Banking Holiday** for this time.

During system maintenance no outbound Instant Payment traffic will be processed.

Beyond that, **between 9:00 PM on 17 January 2026 and 2:00 AM on 18 January 2026, due to maintenance of the accounting system**, incoming and outgoing instant payment transactions will not be executed either.

Thank you for your understanding and we apologize for any inconvenience.

19 December 2025

Your sincerely,
Citibank Europe plc Hungarian Branch Office