



**ANNOUNCEMENT**  
on Partial Banking Holiday

Dear Clients,

Please be informed that **due to maintenance, CitiDirect BE** (electronic banking system of Citibank) **will not be available between 6:00 PM on 9 May 2026 and 7:00 AM on 10 May 2026, therefore the Bank will hold a partial Banking Holiday** for this time.

During system maintenance no outbound Instant Payment traffic will be processed.

Beyond that, **between 3:30 AM and 9:30 AM on 9 May 2026**, due to maintenance of the accounting system's server, incoming and outgoing instant payment transactions will not be executed either.

Thank you for your understanding and we apologize for any inconvenience.

29 April 2026

Your sincerely,  
Citibank Europe plc Hungarian Branch Office