



**Announcement**  
on discontinuation of Russian Ruble payment processing

Dear Client,

Due to growing complexities around the Russian Ruble, we have taken the decision to discontinue incoming and outgoing payments processing support for this currency, starting 25 September 2023.

Based on this **from 25 September 2023 Citi Hungary cannot accept transaction in Russian Rubel.**

We sincerely apologise for any inconvenience this may cause.

If you have any questions regarding this communication, please contact your Citi Representative or our telephone Customer Service.

24 July 2023 - Budapest

Your sincerely,

Citibank Europe plc Hungarian Branch Office