ATM Claims: Indemnity Form

citibank

Date : _____ /_____ /_____
DD MM YYYY

To:
The Manager
Citibank N.A., U.A.E.

_____
(Branch)

Office Telephone Number : _____

Residence/Other Telephone Number : _____

ATM / Debit Card Number : | | | | | | | | | | | | | | | |

Dear Sir,

This follows your crediting my account number _____ for an amount of AED _____, whereas such amount was not disbursed to me by _____ Bank ATM located at _____ on _____/_____/_____ . Kindly note that my account nevertheless stood debited for the said transaction. Now therefore, in consideration of Citibank having credited the transaction amount equivalent into my aforementioned account, I hereby irrevocably undertake to indemnify and hold Citibank free and harmless against any loss, cost, action, expense, damage and/or liability whatsoever arising from an actual withdrawal of the same amount (on account of fraud or otherwise) which may result in an inability by Citibank to recover such amount (or any part thereof). In this regard, I hereby authorize Citibank to debit my aforementioned account or any other accounts maintained by me at Citibank with the amount not recovered by Citibank. I understand and agree that I shall remain liable to Citibank for the amount (or any part thereof) not recovered by it and shall pay the same immediately upon demand by Citibank in such respect.

DD MM YYYY

Customer Name **Customer Signature**

_____ _____

For Bank Use Only

To Central Operations, for crediting Customer's Account with the above amount and debit account receivable.

Teller / Banker / CPO : _____

Approved by : _____
(CitiPhone/Branch Manager)