

# Did You Know? Global Transaction Services...

- Moves over **\$3 trillion** in financial flows daily and facilitates more than **1 billion** transactions annually.
- Serves **60,000** clients across **140** countries – including **99%** of *Fortune's* Top 100 companies, **80%** of the world's top banks, the national governments of **120** countries, **66%** of the world's top asset managers, **400** central government entities, **200** local and regional governments and **120** central banks.
- Commits **\$1 billion** annually to developing new innovation.
- Has an on-the-ground network of **22,000** employees across nearly **100** countries – that provides clients with an unparalleled combination of global experience and local insight.
- Helps clients offset over **5 million** emission miles annually by replacing paper-based payment processes with Citi® Prepaid Services' electronic payment solutions.
- Handles approximately **90%** of the U.S. Federal Government's cross-border payments in **180** countries and **90** currencies.
- Has the industry's largest proprietary commercial card issuance network – with solutions available across **90** markets, **40** currencies and **26** local languages.
- Is the global market leader in depositary receipts with a **51%** market share.
- Provides solutions that span **140** countries, **135** currencies and **26** local languages – enabling clients to manage business seamlessly, transparently and with unmatched efficiency throughout the world.
- Launched the largest electronic state tax collection platform in the United States for the State of California in nine months – the platform processes **\$200 billion** annually.
- Is a leading provider for the U.S. Department of Treasury.
- Saved **15,000,000** pages of paper in 2009 by helping clients replace paper statements with electronic statements.
- Processed over **8,300** claims per day for the U.S. Department of Transportation's **\$3 billion** "Cash for Clunkers" program (Car Allowance Rebate System).
- Is the largest single-point disbursement provider in North America.
- Manages the largest commercial card program by volume in industry history for the Department of Defense (the program accounts for over **60%** of government travel spend).
- Processes all passport applications for the U.S. State Department (approximately **12.6 million** passport applications were processed in 2009).
- Services over **1,600** liquidity structures in North America.
- Issues over **1,000,000** prepaid cards per month for the industry's largest telecommunications rebate program.
- Provides critical services to peacekeeping missions in Sudan, Congo, Lebanon, Cote d'Ivoire, Haiti and Morocco for the United Nations.
- Supported **\$1.14 billion** in payments volume for the U.S. Auto Supplier support program in 2009.
- Enables clients to execute all of their transactions through a single portal and capture **100%** of their supplier invoices electronically with Citi® Procure to Pay.
- Has the only corporate online banking platform with capabilities that span **24** languages, **90** countries and over **100** currencies.
- Recently launched an industry-leading analytical service, Treasury Diagnostics, that evaluates treasury processes using **7** key performance indicators – enabling clients to benchmark their treasury operations against global best practices.
- Is the only bank in Asia Pacific that has a regional customer service platform.
- Processes cross-border payments in **190** countries and over **130** currencies via its WorldLink® payment processing engine.
- Processes over **50 million** securities trades per year representing over **\$60 trillion** in value through its investor services business.
- Has the #1 SWIFT payments share and is the world's largest user of SWIFT by volume.
- Has a USD payments STP (straight-through processing) rate of **98%**.
- Manages **\$13 trillion** in assets under custody.
- Was the first foreign bank to be appointed by the Stock Exchange of Thailand (SET) to serve as a settlement bank for the 39 SET clearing house members.
- Is the leading provider of cash management and trade services solutions for banks in Asia.
- Generates **40%** of the **\$800 billion** in total deposits held by Citi.
- Launched the industry's **first** global multicurrency virtual card platform – Citi® Virtual Card Accounts is available in **25** countries and integrates seamlessly with existing invoice approval processes to provide organizations with enhanced security and control in managing expenses.
- Offers the industry's largest and most comprehensive Supplier Finance coverage with nearly **60,000** active suppliers across **36** countries – and is the only Supplier Finance provider that owns and operates its own processing platform.
- Banks over **600** shared service centers globally, representing more than **40%** of the shared services industry.
- Developed an industry-first Donor Payments that allows Plasma centers to compensate donors on the spot with reloadable open-loop prepaid cards.
- Has been named the **#1** Online Corporate and Commercial e-Banking platform in the industry by Greenwich Associates for **4** years in a row.
- Offers more coverage via Citibank® Online Investments than any other online investment portal – with time deposits in **27** countries and **18** currencies.
- Presence in Western Europe includes **190** branches, **5,500** distribution points, **6,000** employees and on the ground presence in **22** of the **27** EU countries.
- Was the **first** depository to sponsor global depository receipts (1992) and global depository notes (2008).
- Has a proprietary securities clearing network that spans **57** countries and covers over **90%** of global equity market capitalization.
- Backs nearly **1** of every **3** cross-border securities transactions.
- Leverages the industry's largest distribution network to deliver nearly **30** million payments for more than **3,000** clients across **135** countries annually, via its flagship global payments platform, WorldLink® Payment Services.
- Is the leading Foreign Custodian Bank in India across all client segments.
- Is the custodian of more international assets than any competitor.
- Was the first foreign bank in Vietnam to provide an e-banking support system (Payment Flow Manager) that helps International Payments divisions monitor transactions.
- Provides tax collection services for **25** countries across Latin America, North America and Asia.
- Was recognized as the **number 1** Bank for International Cash Management in Greenwich Associates' 2009 Large Corporate Treasury Management Survey.
- Offers comprehensive trade capabilities across **73** countries and **126** cities.
- Launched the industry's **first** Unified Managed Household servicing platform – OpenWealth leverages groundbreaking technology to deliver the first automated all-in-one wealth management platform.
- Acts as the Purchasing Card and Merchant Acquiring Bank for the Government of Hong Kong SAR.
- Was the **first** financial services company to partner with the Irish government to bring research and development projects to Ireland. Today, Citi has over **100** research specialists, analysts and technologists employed at its Research, Development, Innovation, and Learning Centre in Dublin.
- Is the only full-service cash management provider that offers on-the-ground expertise and a full range of transaction banking services in **18** countries and **33** currencies in Asia Pacific.
- Was appointed to be the primary payments bank for Thailand's Government Pension Fund (GPF), which provides coverage for over **1 million** members and holds over **\$10.3 billion** assets under management.
- Provides the widest range of on exchange clearing services to brokerages in Asia Pacific – and is the first and only custodian bank with the ability to offer exchange clearing services in every market where the services are permitted.
- Launched the industry's **first** performance and risk reporting middle-office application using leading-edge visualization technology, CitiDirect® PRISM.
- Has the broadest geographic coverage of any bank in Latin America with a presence in more than **25** countries and a history in the region that extends back more than **100** years.
- Is one of the largest transfer agent providers servicing over **10 million** shareholder accounts.
- Has **190** proprietary branches, **3,800** distribution points, over **1,200** employees and on-the-ground presence in **15** countries across Africa.
- Was the **first** bank to send a direct debit transaction via the SEPA scheme.
- Has been recognized by leading industry publications and clients across the globe as the Best Cash Management Bank in **five** regions including Africa, Central America and Caribbean, Central and Eastern Europe, North America and South America.
- Is playing a critical role in aiding victims of the Gulf of Mexico oil spill as the Paying Agent and Corporate Trustee for BP's **\$20 billion** oil spill compensation fund.

Global Transaction Services  
[www.transactionservices.citi.com](http://www.transactionservices.citi.com)

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