

Citibank Mobile Banking

Smart zed (STK)

a whole new banking convenience at your fingertips

STK stands for SIM Tool Kit or the Smart zed for Smart. This is a SIM that allows the subscriber to access the different value-added services of Smart using menus. To access Citibank's Mobile Banking facility via STK, follow the easy guide below:

legend:



This square signifies that you will need to select a particular choice out of a selection available on the screen. Just select the indicated choice and press the OK or Select button afterwards.

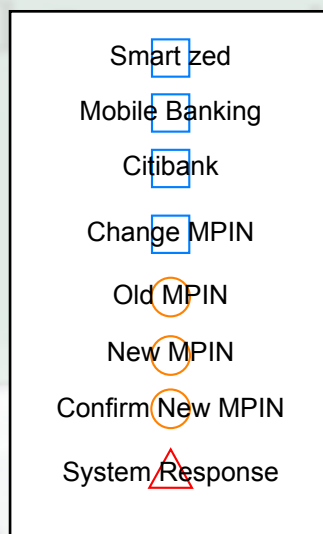


This circle signifies that you will need to type or key in a specific keyword or amount. Just type or key in the specified word or amount and press on the OK button afterwards.

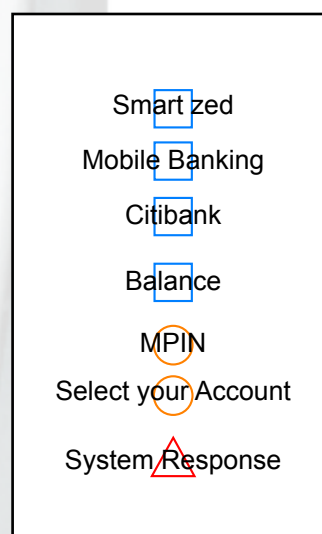


This triangle signifies that you will be receiving a message from the system. This message will differ based on the transaction made.

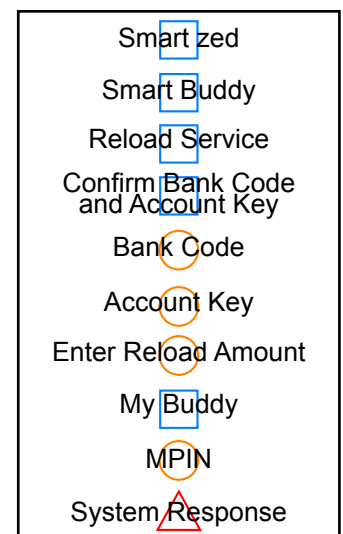
Change MPIN



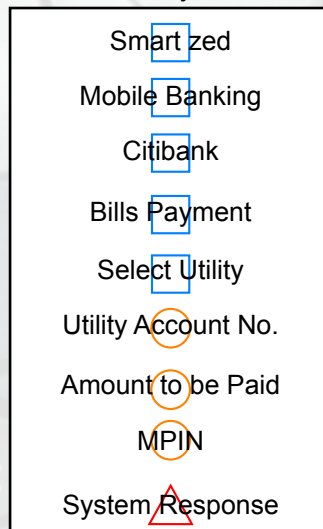
Balance Inquiry



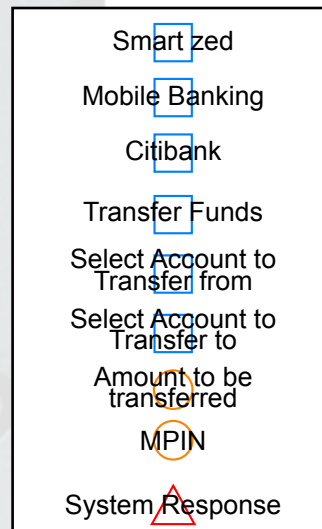
Prepaid Reloading



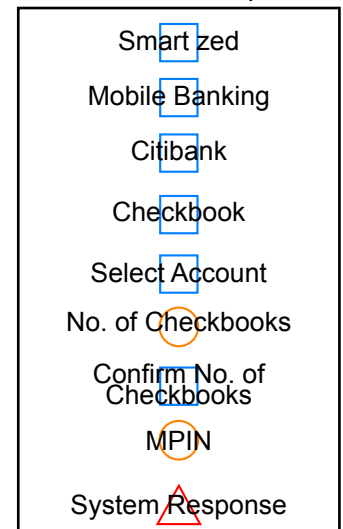
Bills Payment



Funds Transfer



Checkbook Request



Glossary

MPIN - is a 6-digit Personal Identification Number to be used for Mobile Banking transactions.

ACCTKEY - (Account Key) code used to mask the real account number.

BANK CODE - Citibank code to be used for Mobile Banking

INSTITUTION - corresponding code of the institution.