

# The British Museum

Home to some of the most stunning artefacts on earth, the British Museum is a gateway to countless spellbinding stories that enhance our understanding of human civilisation. No two visits are the same, while the museum's ground-breaking **special exhibitions** keep people coming back again and again from across the globe.

## How do you book your tickets?

Citigold Private Clients clients can book a complimentary ticket for new paid exhibitions by calling **020 7323 8181**. A specific time-slot will be allocated, and additional tickets may also be booked using your Citi Debit Card. These will be available for collection at the Membership Desk in the museum's Great Court. Please present your reference number and Citi Debit Card.

Alternatively you can visit <https://www.britishmuseum.org/exhibitions-events> to book your tickets online.

Please reach out to your Relationship Manager or Citiphone for your discount codes to use online.

How do I book my complimentary ticket to exhibitions at the British Museum?

To avoid overcrowding, entry to the exhibitions is staggered into ten minute entry slots and you will need to book a ticket for a specific time and date. You will need to book a time slot either by phone or online at <https://www.britishmuseum.org/exhibitions-events>

**By phone:** (020 7323 8181) State that you have a complimentary ticket as a Citigold or Citigold Private Client and would like to book a time slot to the exhibition. Your ticket will be booked under your surname and you will be given a reference number. On arrival, go to the Ticketing and Membership Desk in the Great Court, where you will be asked to provide

your reference number and show your Citi Debit Card in order to collect your ticket. Queues are likely, so allow sufficient time for collection.

Alternatively you can visit <https://www.britishmuseum.org/exhibitions-events> to book your tickets online.

Please reach out to your Relationship Manager or Citiphone for your discount codes to use online.

- Additional tickets for friends and relatives can be purchased at the same time as booking your complimentary ticket. You may book a group for up to a maximum of 14 people.
- If for any reason you can't make the time that you have booked, please phone 0207 323 8181 to return the ticket so that it may be used by someone else.

The British Museum expects the following times to be particularly busy:

1. Weekends
  2. School and public holidays
  3. The first few weeks of the exhibition
  4. The last few weeks of the exhibition
- The British Museum information:

The museum is open 7 days a week between 10:00a.m. and 5:00p.m. (last entry to the exhibition is 3:50pm.)

#### Additional Information

- You are required to present your Citi Debit Card when you visit the exhibition. Your ticket will not be given without it.
- Entry for children under the age of 16 is free, with an accompanying adult using a complimentary pass, however you should book their tickets at the same time you book yours. The British Museum recommends that no more than 8 children accompany each adult per visit.
- Tickets are subject to availability.