



# **New, intergrated Citibank Online service**

**New features – User Guide**



## New, intergrated Citibank Online service

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- ▶ If, until today, you were using both Citibank Online and Cards Online, the new, integrated service offers you the following new features:
  1. New design, even more functional and user friendly.
  2. Ability to view the details of your credit cards (most recent transactions) in the new integrated service.
    - ❖ You don't have to sign on 2 different platforms anymore.
  3. New menu in order to perform more easily and quickly your Transfers and Payments.
  4. Option to register for the Citibank Alerts service (for bank accounts and credit cards) and manage your profile online.
  5. Option to register for the e-Statement service for your credit card statements.
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# 1. New design

The screenshot shows the Citibank Online interface in Internet Explorer 6. The browser title is "Citibank Online -- Internet Explorer 6". The page features the Citibank logo and a navigation menu with the following items: MY HOME, ACCOUNT INFORMATION, TRANSFERS & PAYMENTS, and SERVICES. A red box highlights this menu, and a yellow callout bubble points to it with the text "New navigation menu". Below the navigation menu, there is a "Greece" header and a "Sign Off" button. The main content area includes a welcome message, login details, and a "Change Password" link. The "Account Summary" section is expanded, showing details for "Checking", "Savings & Investments", and "Credit Cards".

Checking			
Special Current 0506889464	500,00 EUR	on deposit	
	500,00 EUR	available now	

Savings & Investments *			
Savings 5501011373	1.049,85 EUR	on deposit	
	1.049,85 EUR	available now	

Credit Cards			
Citibank Visa 4556449100019313	1.220,54 EUR	amount you owe	<a href="#">Make a Transfer Payment</a>
Citibank MasterCard 5464700002025214	549,82 EUR	amount you owe	<a href="#">Make a Transfer Payment</a>
Diners Club 36131000057746	1.566,33 EUR	on deposit	<a href="#">Make a Transfer Payment</a>
Diners Club 36124181280047	1.538,22 EUR	on deposit	<a href="#">Make a Transfer Payment</a>

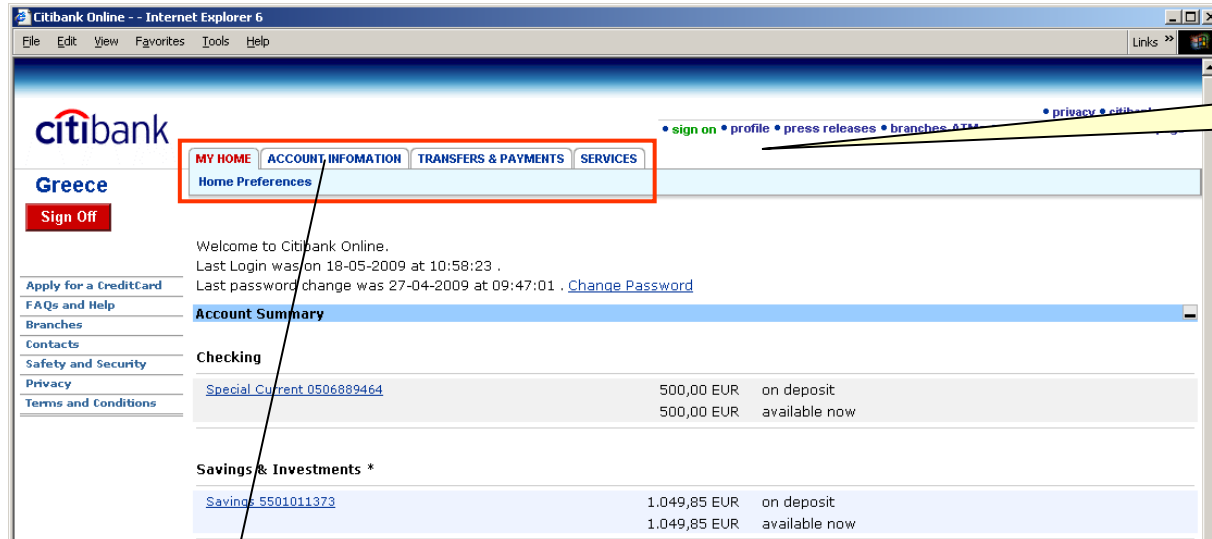
The Current Portfolio Value reflects the aggregate value of all investment products and the most recent exchange rates were used to convert individual values to Euro.

**Quick Links**

<a href="#">Balance Summary</a>	<a href="#">Account Details &amp; Activity</a>	<a href="#">Download Banking Account Activity</a>
<a href="#">Change Password</a>	<a href="#">Change Security Questions</a>	

Footer: | [safety](#) | [employment@citibank](#) | [Greek](#)

# 1. New design (cont.)



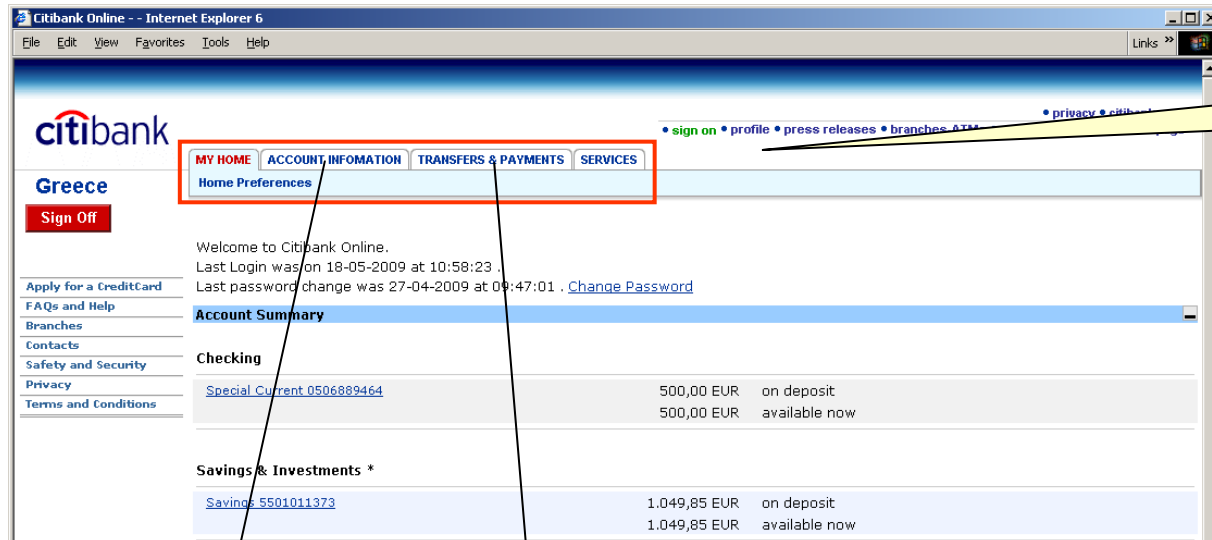
New navigation menu



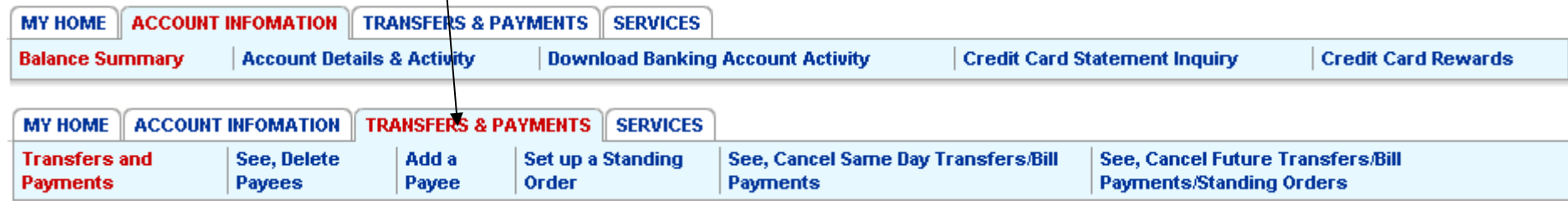
Main function

Secondary function

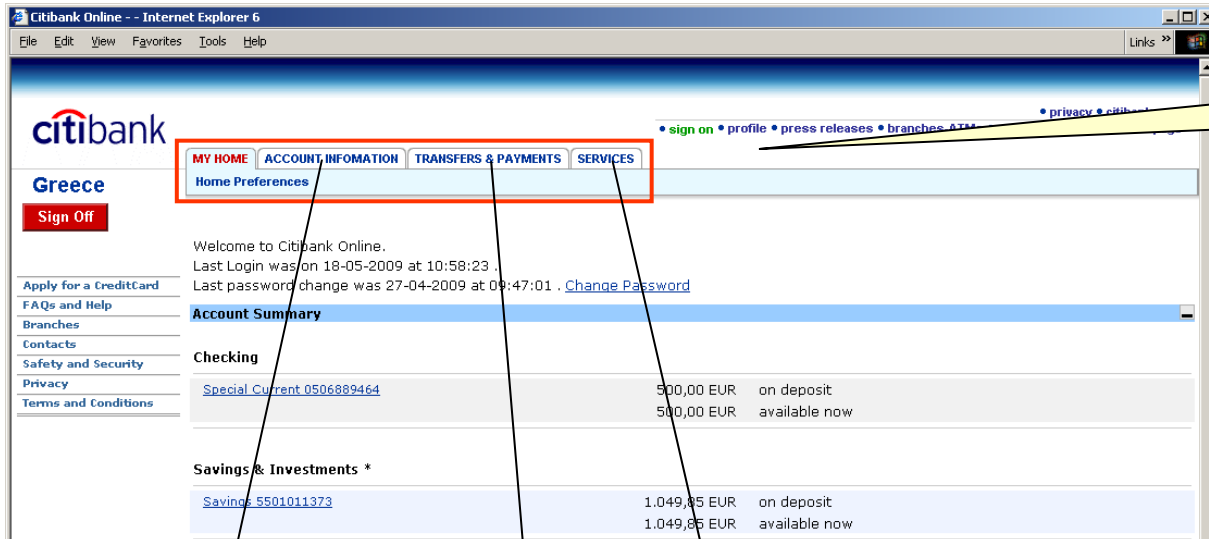
# 1. New design (cont.)



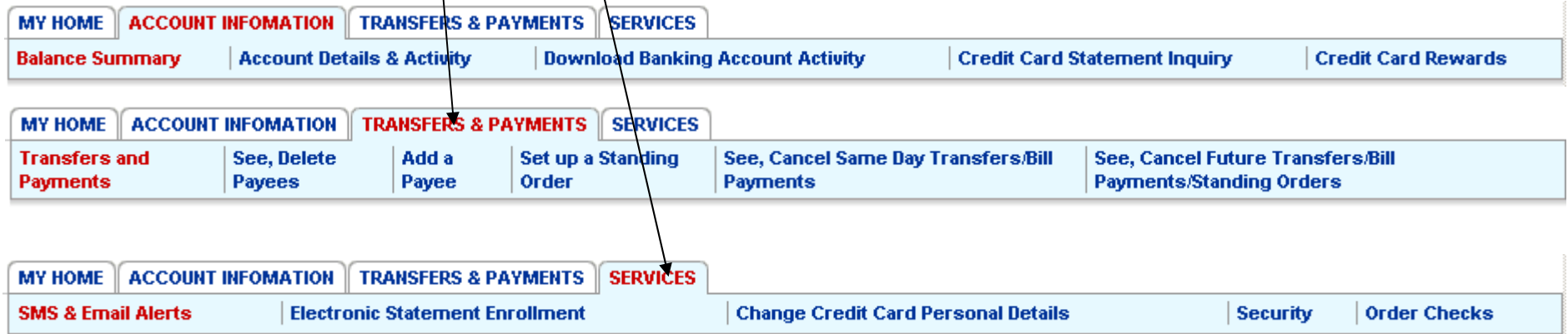
New navigation menu



# 1. New design (cont.)



New navigation menu





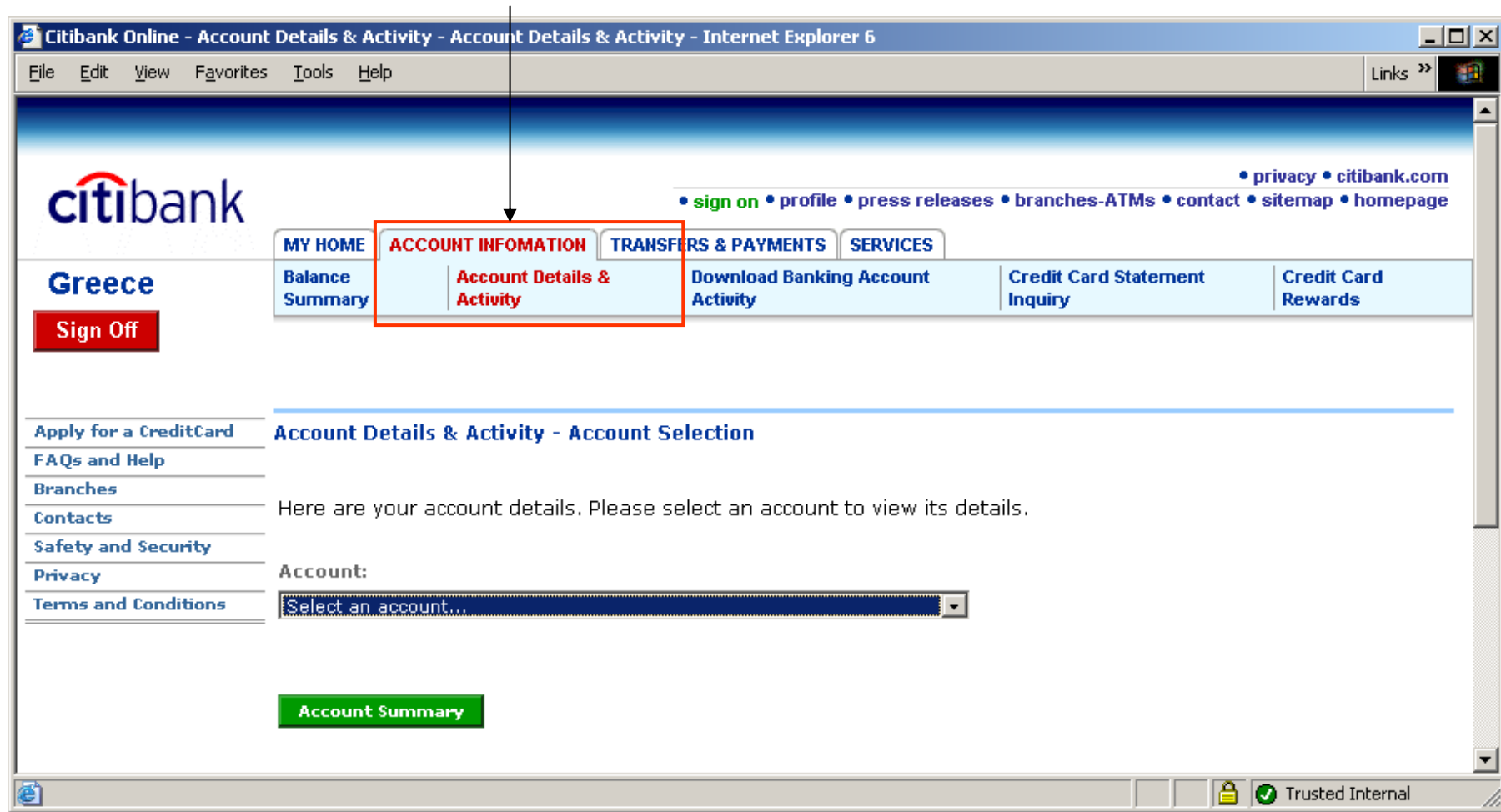
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## 2. Credit Card – recent transactions

From the **ACCOUNT INFORMATION** menu select **Account Details & Activity**



From the **drop-down** menu, select the credit card for which you want to see recent transactions.

**Citibank Online - Account Details & Activity - Account Details & Activity - Internet Explorer 6**

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MY HOME **ACCOUNT INFORMATION** TRANSFERS & PAYMENTS SERVICES

Balance Summary **Account Details & Activity** Download Banking Account Activity Credit Card Statement Inquiry Credit Card Rewards

Greece Sign Off

Apply for a CreditCard  
FAQs and Help  
Branches  
Contacts  
Safety and Security  
Privacy  
Terms and Conditions

**Account Details & Activity - Account Selection**

Here are your account details. Please select an account to view its details.

Account:

Select an account...  
Select an account...  
Special Current: 0506889464 500,00 EUR on deposit  
Savings: 5501011373 1.049,85 EUR on deposit  
**Citibank Visa: 4556449100019313 1.220,54 EUR amount you owe**  
**Citibank MasterCard: 5464700002025214 549,82 EUR amount you owe**  
Diners Club: 36131000057746 1.566,33 EUR on deposit  
Diners Club: 36124181280047 1.538,22 EUR on deposit

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Details regarding your card appear, together with the most recent transactions (provided they exist).

The screenshot shows the Citibank Online interface in Internet Explorer. The page title is "Citibank Online - - Internet Explorer 6". The address bar shows "https://production.citibank.gr/GRGCB/jba/rs/ShowTargetAppFromPortlet.do". The page content includes the Citibank logo, navigation links, and a section for "Ελλάδα" (Greece) with a "Αποσύνδεση" (Logout) button. The main content area is titled "Περίληψη λογαριασμού" (Account Summary) and displays details for a "DINERS CLUB VODAFONE" card. A dropdown menu is open, showing "Diners Club - Vodafone 1295". A red box highlights the card details, and another red box highlights the transactions table. A red arrow points to the dropdown menu with the text "Select other cards here".

**Card Details:**

**DINERS CLUB VODAFONE : XXXXXXXXXXXX1295**

- EUR 28,44 ελάχιστη καταβολή στις 05/27/2009
- EUR 15.000,00 πιστωτικό όριο
- EUR 1.001,49 χρησιμοποιημένη πίστωση
- EUR 0,00 διαθέσιμο υπόλοιπο
- EUR 1.010,00 Τελευταία Ημερομηνία Πληρωμής 04/27/2009

**Transactions Table:**

Ημερομηνία	Περιγραφή	Σύνολο Χρεώσεων	Σύνολο Πιστώσεων
11/05	SHELL HELLAS ΜΑΡΟΥΣΙ	EUR 53,02	
30/04	ΣΥΝΔΡΟΜΗ CITIBANK ALERTS	EUR 1,00	



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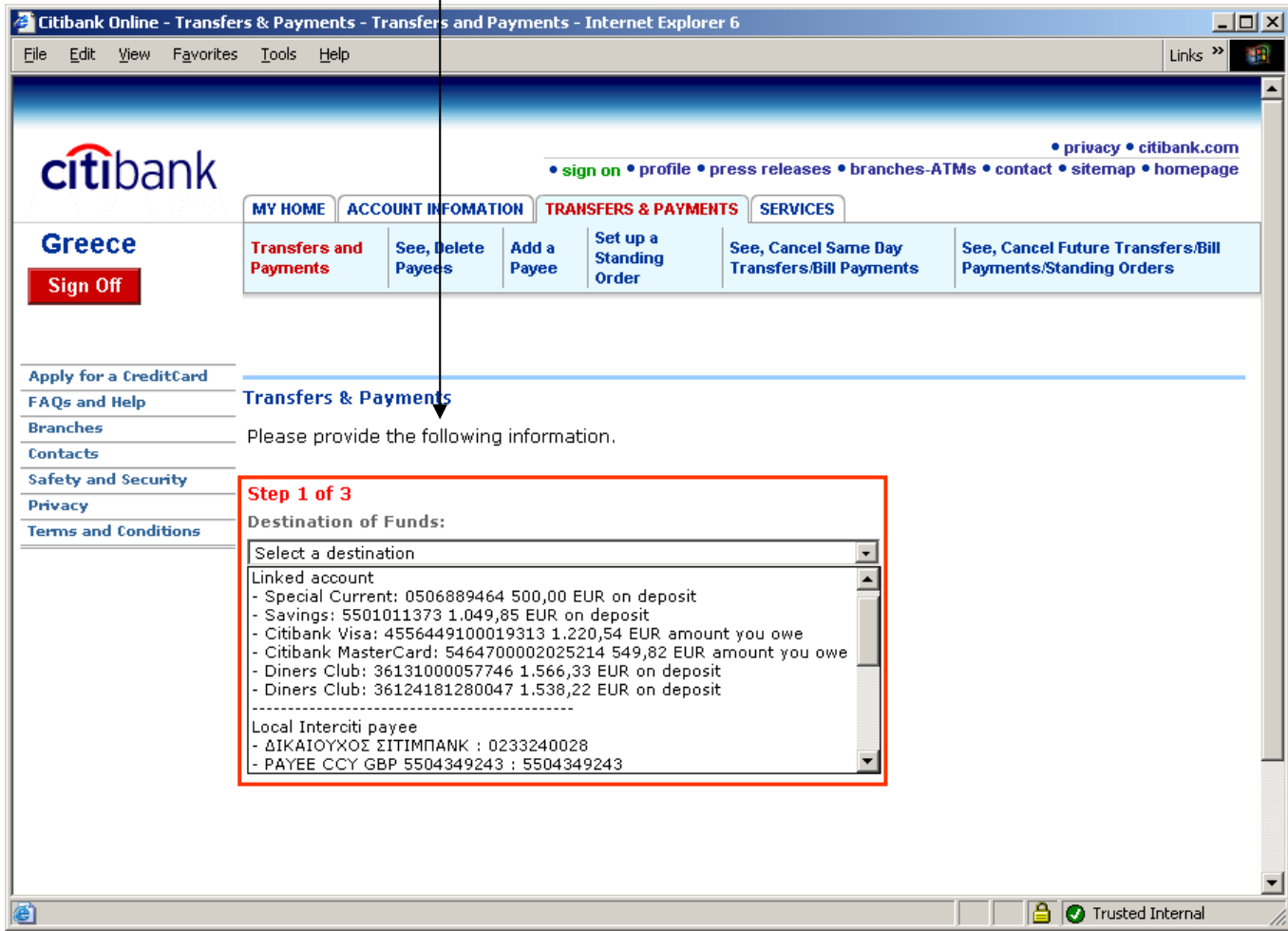
### 3. New menu for Transfers and Payments.

From the **TRANSFERS & PAYMENTS** menu select **Transfers and Payments**.

The screenshot shows the Citibank Online interface for Transfers & Payments. The browser window title is "Citibank Online - Transfers & Payments - Transfers and Payments - Internet Explorer 6". The main navigation bar includes "MY HOME", "ACCOUNT INFORMATION", "TRANSFERS & PAYMENTS" (highlighted with a red box), and "SERVICES". Below this, a sub-menu for "Transfers and Payments" is visible, with "Transfers and Payments" (highlighted with a red box) selected. The page content shows "Step 1 of 3" with a "Destination of Funds:" dropdown menu set to "Select a destination" and an "Add a Payee" link. The footer contains "Transfers and Payments" and links for "safety", "employment@citibank", and "Greek".

### 3. New menu for Transfers and Payments (cont.)

Step 1: From the drop-down menu select account or payee **TO** which you want to transfer money.



### 3. New menu for Transfers and Payments (cont.)

Step 1: From the drop-down μενού select account or payee **TO** which you want to transfer money.

**Step 1 of 3**  
Destination of Funds:

- Select a destination
- Linked account
  - Special Current: 0506889464 500,00 EUR on deposit
  - Savings: 5501011373 1.049,85 EUR on deposit
  - Citibank Visa: 4556449100019313 1.220,54 EUR amount you owe
  - Citibank MasterCard: 5464700002025214 549,82 EUR amount you owe
  - Diners Club: 36131000057746 1.566,33 EUR on deposit
  - Diners Club: 36124181280047 1.538,22 EUR on deposit
- Local Interciti payee
  - ΔΙΚΑΙΟΥΧΟΣ ΣΙΤΙΜΠΑΝΚ : 0233240028
  - PAYEE CCY GBP 5504349243 : 5504349243

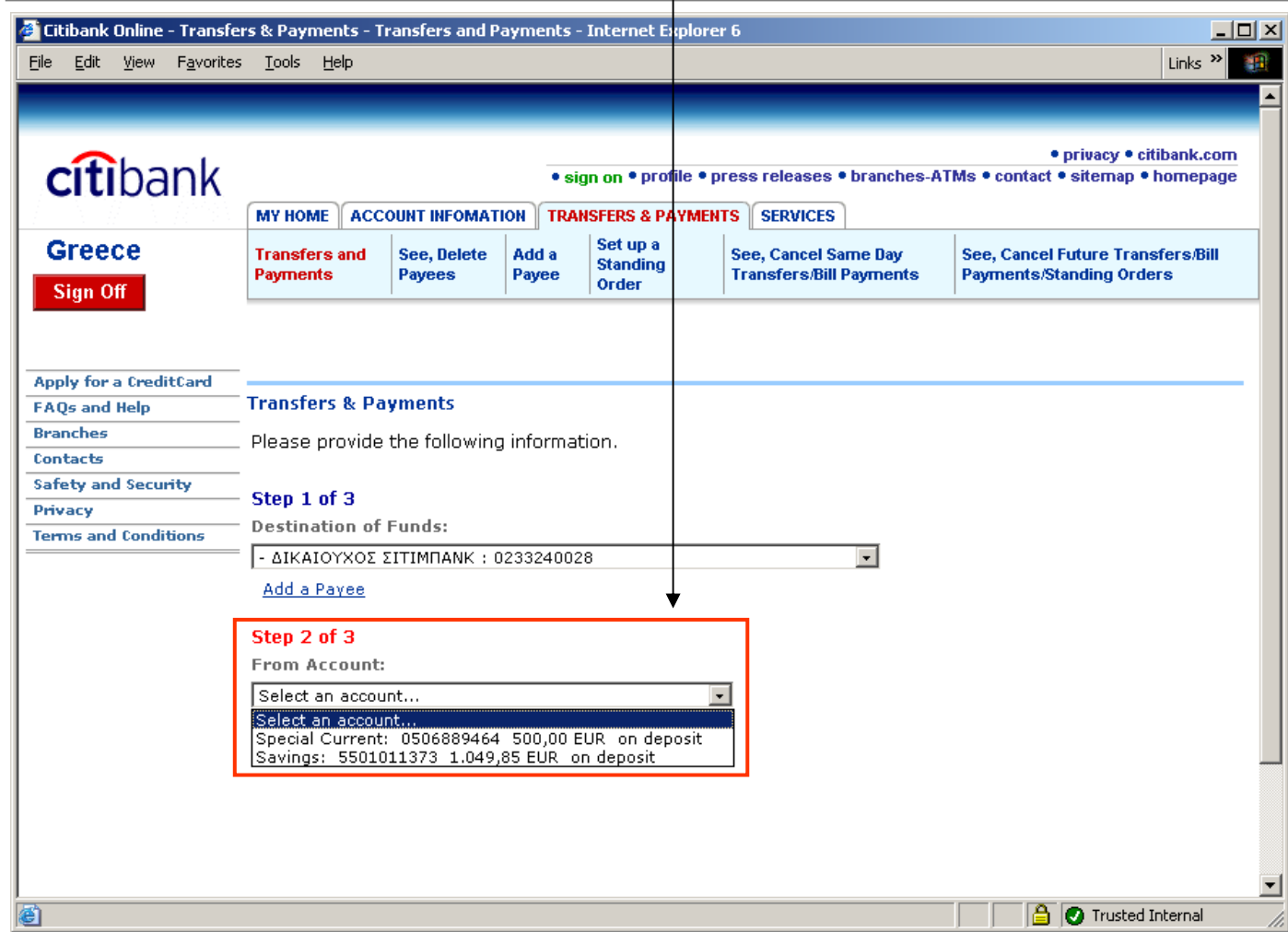


#### IMPORTANT

All your accounts and all the payees you have set up and activated through Citiphone, appear in this drop-down menu.

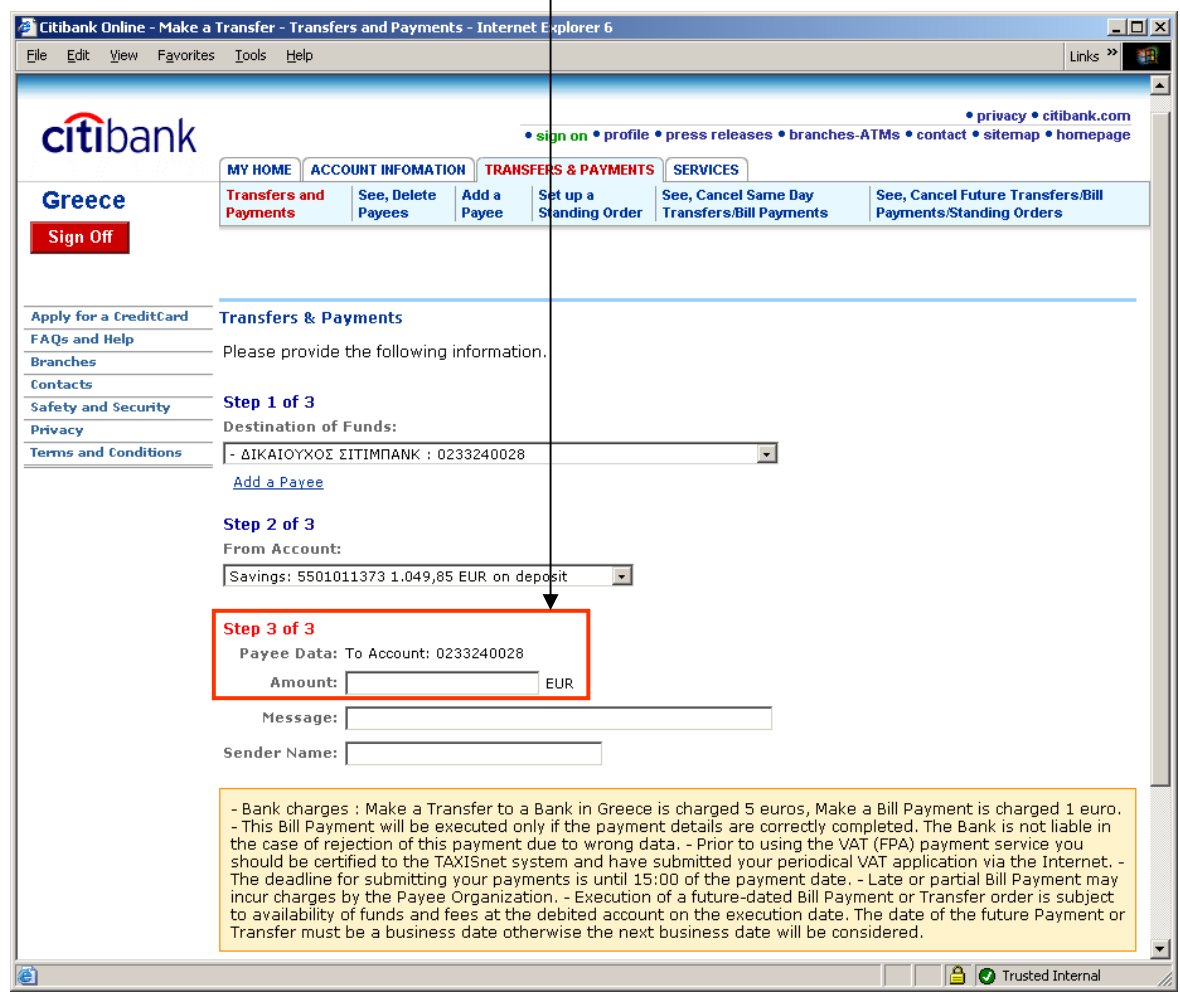
# 3. New menu for Transfers and Payments (cont.)

Step 2: From the second drop-down menu select the account **FROM** which you want to transfer money.



# 3. New menu for Transfers and Payments (cont.)

Step 3: Enter the amount and press “continue” to complete your transfer/payment.



**Step 1 of 3**  
Destination of Funds:  
- ΔΙΚΑΙΟΥΧΟΣ ΣΙΤΙΜΠΑΝΚ : 0233240028

**Step 2 of 3**  
From Account:  
Savings: 5501011373 1.049,85 EUR on deposit

**Step 3 of 3**  
Payee Data: To Account: 0233240028  
Amount:  EUR  
Message:   
Sender Name:

- Bank charges : Make a Transfer to a Bank in Greece is charged 5 euros, Make a Bill Payment is charged 1 euro.  
- This Bill Payment will be executed only if the payment details are correctly completed. The Bank is not liable in the case of rejection of this payment due to wrong data. - Prior to using the VAT (FPA) payment service you should be certified to the TAXISnet system and have submitted your periodical VAT application via the Internet. - The deadline for submitting your payments is until 15:00 of the payment date. - Late or partial Bill Payment may incur charges by the Payee Organization. - Execution of a future-dated Bill Payment or Transfer order is subject to availability of funds and fees at the debited account on the execution date. The date of the future Payment or Transfer must be a business date otherwise the next business date will be considered.



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You have a new  
message.

You have a new  
information service.

- ▶ **Citibank Alerts:** A new unique service which provides information for any activity to your bank account and credit card... immediately.
  - ❖ Withdrawals, deposits, standing orders, payments, purchases... Your bank account and credit card activity never stops. Now, the updates you get don't stop either.
  
- ▶ The new Citibank Alerts service informs you immediately after every activity to your bank account or credit card by SMS and/or e-mail. You can now have an instant update 24 hours a day and feel even safer, every minute.

From the **SERVICES** menu select **SMS & Email Alerts**

**Citibank Online - SMS & Email Alerts - Internet Explorer 6**

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**Greece** **MY HOME** **ACCOUNT INFORMATION** **TRANSFERS & PAYMENTS** **SERVICES**

**SMS & Email Alerts** Electronic Statement Enrollment Change Credit Card Personal Details Security Order Checks

**Sign Off**

### Citibank Alerts Service

**Apply for a CreditCard** Having timely information is key to managing your finances. That is why Citibank Alerts Service is here to give you up-to-date information regarding your accounts.

**FAQs and Help**

**Branches** To subscribe to this service, simply complete this form. Then click on **Next** to choose the alerts that you would like to receive.

**Contacts**

**Safety and Security**

**Privacy**

**Terms and Conditions**

Customer ID 350

Customer Name

Login Id XXXXX2457

Email Address

(e.g. alex.santos@citicorp.com)

SMSCountryCode Greece (30)

Mobile Number

(e.g. 9179999999)

Timeframe for messages via SMS Any Time

Yes, I have read and agree with the following terms & conditions and want to subscribe to Citibank Alerting Service.

The fee for Citibank Cards Alerts service is €1.00 per month per card for all Citibank Visa, Citibank MasterCard and Diners Club cards, except for Citibank Platinum Visa and Diners Club Prestige cards for which the service is gratis.

The monthly fee for the Citibank Banking Alerts service is €1.00 for consumer and €3.00 for corporate customer, apart from CitiGold / CitiSelect customers that the service is gratis.

To start receiving your alerts, this box must always be checked.  
(This option may also be used to temporarily discontinue the delivery of the messages to you by SMS/email. However, when you deselect this option, you do not lose the settings of your alerts.)

[Citibank Alerts Terms & Conditions](#)

**Next**

Trusted Internal

## 4. Citibank Alerts - Enrolment

Enter your **Email and/or Mobile number**, select the **timeframe** for receiving SMS and after reading the **Terms & Conditions** tick the check box. Press Next to continue.

**Citibank Alerts Service**

Having timely information is key to managing your finances. That is why Citibank Alerts Service is here to give you up-to-date information regarding your accounts.

To subscribe to this service, simply complete this form. Then click on **Next** to choose the alerts that you would like to receive.

Customer ID: 350  
Customer Name:   
Login Id: XXXXX2457

**Email Address**:   
(e.g. alex.santos@citicorp.com)

**SMSCountryCode**:   
(e.g. 9179999999)

**Mobile Number**:

**Timeframe for messages via SMS**:

Yes, I have read and agree with the following terms & conditions and want to subscribe to Citibank Alerting Service.

The fee for Citibank Cards Alerts service is €1.00 per month per card for all Citibank Visa, Citibank MasterCard and Diners Club cards, except for Citibank Platinum Visa and Diners Club Prestige cards for which the service is gratis.

The monthly fee for the Citibank Banking Alerts service is €1.00 for consumer and €3.00 for corporate customer, apart from CitiGold / CitiSelect customers that the service is gratis.

To start receiving your alerts, this box must always be checked.  
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[Citibank Alerts Terms & Conditions](#)

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Citibank Online - SMS & Email Alerts - Internet Explorer 6

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MY HOME ACCOUNT INFORMATION TRANSFERS & PAYMENTS SERVICES

Greece  
Sign Off

SMS & Email Alerts Electronic Statement Enrollment Change Credit Card Personal Details Security Order Checks

### Citibank Alerts Service

Apply for a CreditCard  
FAQs and Help  
Branches  
Contacts  
Safety and Security  
Privacy  
Terms and Conditions

Having timely information is key to managing your finances. That is why Citibank Alerts Service is here to give you up-to-date information regarding your accounts.

To subscribe to this service, simply complete this form. Then click on **Next** to choose the alerts that you would like to receive.

Customer ID 350  
Customer Name  
Login Id XXXXX2457  
Email Address  
SMSCountryCode (e.g. alex.santos@citicorp.com) Greece (30)  
Mobile Number (e.g. 9179999999)  
Timeframe for messages via SMS Any Time

Yes, I have read and agree with the following terms & conditions and want to subscribe to Citibank Alerting Service.

The fee for Citibank Cards Alerts service is €1.00 per month per card for all Citibank Visa, Citibank MasterCard and Diners Club cards, except for Citibank Platinum Visa and Diners Club Prestige cards for which the service is gratis.

The monthly fee for the Citibank Banking Alerts service is €1.00 for consumer and €3.00 for corporate customer, apart from CitiGold / CitiSelect customers that the service is gratis.

To start receiving your alerts, this box must always be checked.  
(This option may also be used to temporarily discontinue the delivery of the messages to you by SMS/email. However, when you deselect this option, you do not lose the settings of your alerts.)

[Citibank Alerts Terms & Conditions](#)

Next



### IMPORTANT

If your personal data are already completed, it means that you are already enrolled (to a branch or through Citiphone)



## 4. Citibank Alerts – profile customization

Here you can select:

- The messages you want to receive
- For which bank account or credit card you want to receive them
  - every message can be sent to one or all your accounts and/or credit cards
- How (email or SMS)
- Frequency

**Citibank Online - SMS & Email Alerts - Internet Explorer 6**

Account-Specific Alerts

Apply for a CreditCard

FAQs and Help

Branches

Contacts

Safety and Security

Privacy

Terms and Conditions

**Banking Alerts**

Balance of Citibank Current/Savings Account

Select an account: **Allow All Eligible Accounts**

Message displaying the balance of the current account and/or savings account.

Incoming fund transfer on Citibank Account LCY

Select an account: **Allow All Eligible Accounts**

Send alert when incoming fund greater than  EUR

This alert is triggered whenever an Incoming fund transfer occurs on your account, which is higher than the amount defined by you.

Please note: you are only allowed to enter amounts above 10 EUR **without decimal points**.

Salary credited in customer's account

Select an account: **Allow All Eligible Accounts**

Alert for any amount that is credited in an account using the transaction code 91

Large Debit Amount

Select an account: **Allow All Eligible Accounts**

Large Debit Amount debit to your account

Standing order or Direct Debit not carried out

Select an account: **Allow All Eligible Accounts**

Standing order instruction and/or Direct Debit not carried out

Outgoing Fund transfer FCY

Select an account: **Allow All Eligible Accounts**

Outgoing fund in FCY debited in customer's account

Account Overdrawn

Select an account: **Allow All Eligible Accounts**

Message displays a notification that your account has turned overdrawn.

Outgoing Fund transfer LCY

Select an account: **Allow All Eligible Accounts**

Outgoing fund in local currency debited to your account.

Incoming fund transfer FCY

Select an account: **Allow All Eligible Accounts**

Incoming fund in foreign currency credited in your account.

**Notification Method**

Email 1  SMS

**Notification Frequency**

**Once a Week**

**Citibank Online - SMS & Email Alerts - Internet Explorer 6**

**Credit Card Alerts**

Debit authorized on Citibank Credit Card (Basic card)

Select an account: **Allow All Eligible Accounts**

Alert for any amount debit on basic card triggered by authorization. This message can be ordered by basic card holders only. Supplementary card holders will not receive this information.

Payment Due of Citibank Credit Card

Select an account: **Allow All Eligible Accounts**

Alert for the following Payment Due. This message can be ordered by basic card holders only. Supplementary card holders will not receive this information.

Debit Authorized on Diners Credit Card (Basic Card)

Select an account: **Allow All Eligible Accounts**

Alert for any amount debit on basic card triggered by authorization. This message can be ordered by basic card holders only. Supplementary card holders will not receive this information.

Payment Due of Diners Club Card

Select an account: **Allow All Eligible Accounts**

Alert for the following Payment Due. This message can be ordered by basic card holders only. Supplementary card holders will not receive this information.

Reaching of Credit Line Limit on Citibank Credit Card

Select an account: **Allow All Eligible Accounts**

Alert when reaching at least 90% of the credit card limit. This message can be ordered by basic card holders only. Supplementary card holders will not receive this information.

Reaching of Credit Line Limit on Diners Club Card

Select an account: **Allow All Eligible Accounts**

Alert when reaching at least 90% of the credit card limit. This message can be ordered by basic card holders only. Supplementary card holders will not receive this information.

Debit authorized on Diners Club Card (Supplementary card)

Select an account: **Allow All Eligible Accounts**

Alert for any amount debit on supplementary card authorized. This message can be ordered by basic card holders only. Supplementary card holders will not receive this information.

Debit authorized on Citibank Credit Card (Supplementary card)

Select an account: **Allow All Eligible Accounts**

Alert for any amount debit on supplementary card authorized. This message can be ordered by basic card holders only. Supplementary card holders will not receive this information.

Statement Issuance of Citibank Credit Card

Select an account: **Allow All Eligible Accounts**

Alert for the issuance of the cards monthly statement. This message can be ordered by basic card holders only. Supplementary card holders will not receive this information.

Statement issuance of Diners Club Card

Select an account: **Allow All Eligible Accounts**

**Notification Method**

Email 1  SMS

**Notification Frequency**

**Always**

## Alerts Confirmation screen

**Citibank Online - SMS & Email Alerts - Internet Explorer 6**

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**Greece** [Sign Off](#)

**Alerts Service Confirmation**

Your settings have been saved. Account-Specific alerts will be available on the next business day.

**Customer ID** 350  
**LocaleId** en\_GR  
**Customer Name** customer  
**Email Address** ioannis.mastoras@citi.com  
**Mobile Number** 69123456789  
**Timeframe for messages via SMS** After 8:00 AM - Before 12:00 PM

				<a href="#">My Profile</a>
<b>Banking Alerts</b>				
Salary credited in customer's account	Email 1	SMS	Always	
Account Overdrawn	Email 1	SMS	Always	
Outgoing Fund transfer LCY	Email 1	SMS	Always	
Incoming fund transfer FCY	Email 1	SMS	Always	
<b>Credit Card Alerts</b>				
Statement issuance of Diners Club Card	Email 1	SMS	Once a Month	<a href="#">My Profile</a>

[OK](#)

**SMS & Email Alerts** | [safety](#) | [employment@citibank](#) | [Greek](#)

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[Terms, conditions, caveats and small print](#)  
[UK Financial Services Compensation Scheme](#)  
 Copyright © 2009 Citigroup

Trusted Internal

- ▶ Citibank Alerts for Credit Cards
  - ❖ The subscription for Citibank & Diners Cards Alerts service is €1.00 per month per card for all Citibank Visa, Citibank MasterCard and Diners Club cards, except for Citibank Platinum Visa and Diners Club Prestige cards for which the service is gratis.
  
- ▶ Citibank Alerts for Bank Accounts
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    - ❖ You don't have to sign on 2 different platforms anymore.



## 5. E-statement – Enrolment

From **SERVICES** menu select **Electronic Statement Enrolment**.

1. Select the card you want to enrol for from the drop down menu.

The screenshot shows the Citibank Online interface for e-Statement Enrolment. The browser title is "Citibank Online - e-Statement - Electronic Statement Enrollment". The navigation menu includes "MY HOME", "ACCOUNT INFORMATION", "TRANSFERS & PAYMENTS", and "SERVICES". The "SERVICES" menu is expanded, showing "Electronic Statement Enrollment" as the selected option. Below the navigation, there is a "Sign Off" button and a sidebar with links like "Apply for a CreditCard", "FAQs and Help", "Branches", "Contacts", "Safety and Security", "Privacy", and "Terms and Conditions". The main content area is titled "e-Statement" and features a "Diners Club" card selection interface. A dropdown menu is open, showing a list of cards: "Diners Club 0047", "Diners Club 0047", "Diners Club 7746", "Olympiakos Citibank Visa Student 9313", and "Citibank Visa Classic Student 5214". Below the dropdown, there is a question: "Do you want to enroll for Electronic Statement (e-Statement) and discontinue the mailing of your monthly paper statement for this card?" followed by an explanatory paragraph and notes. A "Yes" checkbox is present, and a "Continue >" button is at the bottom right.

Do you want to enroll for Electronic Statement (e-Statement) and discontinue the mailing of your monthly paper statement for this card?

Every month you will be notified through e-mail that your e-statement is available through Citibank Online.

Notes:

1. More than one card? Select the card for which you wish to enroll for e-Statement through the drop-down menu.
2. Through e-Statement service you have access to your last 12 statements of your card (provided they have been issued) from the Account Information menu.

Yes

[Continue >](#)

2. Tick "Yes"

3. Continue >

## 5. E-statement – Enrolment (cont.)

Citibank Online - e-Statement - Electronic Statement Enrollment - Internet Explorer 6

File Edit View Favorites Tools Help Links >>

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**Greece**  
[Sign Off](#)

[MY HOME](#) | [ACCOUNT INFORMATION](#) | [TRANSFERS & PAYMENTS](#) | [SERVICES](#)

[SMS & Email Alerts](#) | [Electronic Statement Enrollment](#) | [Change Credit Card Personal Details](#) | [Security](#) | [Order Checks](#)

**e-Statement**

**DINERS CLUB**

This is your current email address, aaa@aaa.gr If it is incorrect you can change it below.

Enter your Email Address:

Allow Citibank to send marketing promotion to your contact details.

[Continue >](#)

**Electronic Statement Enrollment** | [safety](#) | [employment@citibank](#) | [Greek](#)

**citibank** [Privacy and Personal Data Protection](#)

Done Trusted Internal

4. Enter your email.

5. Continue>

## 5. E-statement – Enrolment (cont.)

Enrolment completed.

**Reminder:** You will no longer receive paper statement by post for the card you have enrolled.

The screenshot shows the Citibank Online interface for e-Statement enrollment. The browser title is "Citibank Online - e-Statement - Electronic Statement Enrollment - Internet Explorer 6". The page header includes the Citibank logo, navigation links (sign on, profile, press releases, branches-ATMs, contact, sitemap, homepage), and a menu with "MY HOME", "ACCOUNT INFORMATION", "TRANSFERS & PAYMENTS", and "SERVICES". The user is logged in as "Greece" and has a "Sign Off" button. The "Electronic Statement Enrollment" section is active, showing a "DINERS CLUB" card with a dropdown menu set to "Diners Club 0047". Below this, a message states: "The Electronic statement service for this card has been activated. Every month you will be receiving an e-mail as soon as your statement is ready for viewing online. Remember that you will no longer receive your Paper statement by mail." An "Important note" follows, recommending users check their statements through Citibank Online. The footer contains "Electronic Statement Enrollment", contact links for safety and employment, and legal notices including "Privacy and Personal Data Protection Terms, conditions, caveats and small print" and "UK Financial Services Compensation Scheme". The copyright is "Copyright © 2009 Citigroup".



## 5. E-statement – statement inquiry

From the **ACCOUNT INFORMATION** menu select **Credit Card Statement Inquiry**

1. Select the card for which you want to see the statement.

The screenshot shows the Citibank Online interface for a Credit Card Statement Inquiry. The browser title is "Citibank Online - Credit Card Statement Inquiry - Internet Explorer 6". The page features a navigation menu with "ACCOUNT INFORMATION" highlighted. Under this menu, "Credit Card Statement Inquiry" is selected. The "Statement Inquiry" section shows a dropdown menu for "Diners Club 0047". Below this, there is a "Choose a cycle date for viewing the statement:" label and a date selection dropdown menu. The date dropdown is open, showing a list of dates from 31/12/2011 to 30/09/2012. A "Sign Off" button is visible in the top left. The footer contains links for "safety", "employment@citibank", and "Greek", along with "Privacy and Personal Data Protection", "Terms, conditions, caveats and small print", "UK Financial Services Compensation Scheme", and "Copyright © 2009 Citigroup".

2. Select the statement and in the dialog box that will appear select to either open or save the statement (file in pdf format).

