



## Citibank® Online

*Bank any time of day or night*



*Manage your money  
on your own time and  
in your own space.*

*Citibank Online is available  
24 hours a day, 365 days a year  
so you can bank when it's most  
convenient for you. Whether it's  
paying bills or sending money  
overseas, our easy-to-navigate  
website makes it effortless.*

### To contact Citibank

Visit us online at:  
[www.citibank.ca](http://www.citibank.ca)

Or call the CitiPhone  
Banking Centre 24 hours a  
day, 7 days a week: Toll free  
across Canada and the U.S:  
1-800-387-9292

In Toronto:  
416-947-4100  
Fax: Toll free across Canada  
and the U.S:  
1-800-226-7705  
In Toronto:  
416-947-5498

Mail can be sent to:  
Citibank Canada,  
Retail Banking  
Administration Centre  
P.O. Box 4436, Station A  
Toronto, ON M5W 3Z1

† Please refer to Citibank Canada Banking Services Fees for more details.

\* Subject to restrictions that may be imposed by the receiving bank.

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*Discover the many benefits of Citibank® Online banking at [www.citibank.ca](http://www.citibank.ca)*

With Citibank Online, you can take care of virtually all of your everyday banking needs.

**Check your current balances.**

Get up-to-date balances for your savings, chequing, GIC and loan accounts.

**View your account history for the past 90 days.**

Review your account history including deposits, withdrawals, bill payments and transfers within the past 90 days.

**Pay your bills.**

Pay your monthly bills any time you want. You can also schedule a bill payment for a future date or on a recurring basis.

**Transfer funds between your Citibank accounts.**

Move your money between your Citibank accounts instantly, or schedule a transfer for a future date or on a recurring basis.



**Transfer funds between Citibank and other Canadian financial institutions.**

Move money from your accounts at other Canadian banks and trust companies into your Citibank account and vice versa.

**Send money to family and friends in Canada and around the world - online.**

There are three ways to send money online as outlined in the chart below: Citibank Global Transfers, wires and drafts.

| Method                   | Use when...  | Benefits   |
|--------------------------|--|--|
| Citibank Global Transfer | The recipient has a Citibank account. See <a href="http://www.citibank.ca">www.citibank.ca</a> for a complete list of participating countries.             | <u>Convenient:</u> The recipient has immediate access to the funds.<br><u>Inexpensive:</u> May cost less than sending a wire. <sup>†</sup><br><u>Fast and simple:</u> It only takes a few minutes to send funds. |
| Wire                     | The recipient does not have a Citibank account, <u>or</u> the recipient has a Citibank account but not in a country that offers Citibank Global Transfers. | <u>No restrictions:</u> Wires of any amount can be sent to anyone anywhere.*   |
| Draft                    | The recipient does not have a Citibank account, <u>or</u> the recipient has a Citibank account but not in a country that offers Citibank Global Transfers. | <u>Inexpensive:</u> Generally costs less than sending a wire. <sup>†</sup>   |

**Maintain your account.**

Easily update your contact information, change your password, order cheques, request duplicate statements, or request a stop payment on a cheque or a pre-authorized payment.

**Download your account activity onto financial software.**

You can download your account activity into several of today's most popular money management software packages.

*We take security as seriously as you do.*

Keeping your financial information secure and confidential is as much a priority to us as it is to you. Citibank Online uses state-of-the-art technology to ensure the safety of your personal and financial information.

*Citibank Online - see it for yourself!*

See how easy it is to bank online. Try our online demo at [www.citibank.ca](http://www.citibank.ca). Or, if you've got your client identification number and your personal access code, you can bank online now by visiting [www.citibank.ca](http://www.citibank.ca).

## need help?

Help with your online banking is always just a phone call away. Simply call the CitiPhone® Banking Centre for information about how to get started with Citibank Online, for help with online transactions or for any other questions.

Across Canada and the U.S. | In Toronto  
 1-800-387-9292 | 416-947-4100  
 24 hours a day, 7 days a week